



DISCIPLINARY COMPLAINT RESOLUTION AGREEMENT
pursuant to section 55(2)(a.1) of the *Health Professions Act*

BETWEEN:

ELIZABETH MILMAN #50,091
(the “**Regulated Member**”)

and

The College and Association of Registered Nurses of Alberta
(“**CARNA**”)

A Disciplinary Complaint Resolution Agreement (“**DCRA**”) was executed between the Regulated Member and CARNA, dated with effect **July 27, 2020**. The below constitutes a summary of such DCRA:

Through a DCRA with CARNA, the Regulated Member Elizabeth Milman, #50,091 (the “**Regulated Member**”) acknowledged and admitted that her behavior constituted unprofessional conduct. Particulars of the Regulated Member’s unprofessional conduct include the following:

- While acting as a Home Care Case Manager, the Regulated Member failed to report and/or document that the resident’s physician was not responding to the resident’s deteriorating health status; failed to ensure the resident’s change in health status was communicated to the resident’s agent and/or the resident’s family in a timely manner; and failed to ensure that the resident was transferred to hospital in a timely manner. The Regulated Member also failed to ensure adherence to the resident’s care plan, which required regular blood work.

The Regulated Member will complete coursework and shall provide to the Complaints Director a practice report letter from her current employer confirming that there are no current or ongoing concerns with the Regulated Member’s practice. Conditions shall appear on the Regulated Member’s practice permit.